



Hon Rachel Nolan MP

Member for Ipswich

Our ref: MC47497

Your ref: Petitions



**Queensland
Government**

Minister for Transport

14 APR 2010

Mr Neil Laurie
The Clerk of the Parliament
Parliament House
Corner Alice and George Streets
Brisbane Qld 4000

Dear Mr Laurie *Neil*

I refer to petition numbers 1333-09 and 1374-10 lodged with the Legislative Assembly by Mr Tim Nicholls MP, Member for Clayfield on 1 February 2010 about bus services between Mackenzie and Carindale shopping centre via Carindale Heights.

The TransLink Transit Authority network spans from Noosa on the Sunshine Coast to Coolangatta on the Gold Coast and west to Helidon and requests for services in all areas of the TransLink network must be considered and prioritised against the competing needs of the network.

The Queensland Government is committed to providing fair and equitable access to public transport. However, the cost of running TransLink's public transport network, spanning more than 10 000 square kilometres across 23 zones, is significant. Yearly operating costs such as equipment, wages and fuel have steadily increased over the last few years. Furthermore, South East Queensland's \$1.2 billion public transport network is heavily subsidised with the state government paying \$3.00 for every \$1.00 collected in fares.

TransLink's challenge is to fill the gaps in the network while ensuring that services are well patronised, reliable and represent value for money. TransLink receives many requests for improved bus services across South East Queensland, all of which are considered during its annual service review. The provision of improved cross town routes is a key focus of TransLink's future planning. These cross town routes will provide greater flexibility and improved trip options to many residents in outer suburbs and where practicable, will reduce the need for passengers to unnecessarily travel via the city district.

This year, additional services will be provided operating between Rochedale, Mackenzie, Eight Mile Plains, Brisbane Technology Park, Sunnybank, QE II Hospital, Griffith University Nathan Campus and Brisbane City providing connections to a variety of services at Garden City and Carindale bus interchanges.

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At present, local residents can travel between Mackenzie and Westfield Carindale on Mount Gravatt bus routes 260 or 261 to Garden City and transfer onto routes 598 or 599. Residents can also catch Mount Gravatt bus routes 260 or 261 to Griffith University busway station and transfer onto routes 183 or 177. Alternatively, residents can catch Mount Gravatt bus service routes 260 or 262 to Capalaba bus station and transfer onto Veolia Transport Brisbane route 250 or 270.

TransLink will consider services operating between Carindale and Garden City, travelling via Mackenzie in conjunction with the development of the Rochedale Urban Village. These services would be introduced as demand grows within the area following the development of the Rochedale Urban Village.

Customer comments and suggestions are an important source of information when undertaking a service performance review and TransLink would like to thank you for your feedback. Your suggestions will be considered when services in the area are next reviewed.

I trust this information is of assistance.

Yours sincerely

A handwritten signature in black ink, appearing to be 'R. Nolan', with a long horizontal stroke extending to the right.

RACHEL NOLAN MP
Minister for Transport