



The Honourable Scott Emerson MP
Minister for Transport and Main Roads

Our ref: PET 10759

Your ref: Petitions

19 APR 2013

Mr Neil Laurie
The Clerk of the Parliament
Parliament House
George Street
Brisbane Qld 4000

Dear Mr Laurie

I refer to petition numbers 2074-13 and 2080-13 lodged with the Legislative Assembly by Mr Carl Judge MP, Member for Yeerongpilly on 21 March 2013 about the feedback process for the south-east Queensland Bus Network Review.

The south-east Queensland Bus Network Review is part of the Queensland Government's plan to improve the frequency, reliability and affordability of the public transport system. One of the key drivers for the review is to ensure that we are using our available resources efficiently and to remove duplication. This will allow fares to be kept as low as possible.

The first two stages of community feedback generated a combined total of over 6000 responses from passengers and comments relating to almost 80 per cent of all of the routes operating in south-east Queensland.

Opportunities for the community to contribute to the review involved a dedicated page on the TransLink website supported by signage, media releases including talkback radio, local newspapers, flyers and Customer Liaison Officers deployed across the network which encouraged people to go online or to contact TransLink via phone or written correspondence to provide feedback.

Following the release of the final south-east Queensland Bus Network Review Project Report, passengers then had the opportunity to provide further feedback on the recommendations of the review via an online and phone survey, which was extended by two weeks and ran from 11 March to 7 April 2013.

However, the Newman Government recognises the concerns that have been raised by passengers and the Brisbane City Council about proposed changes to Brisbane Transport bus services. Please be assured that there will be no changes to bus routes in the Brisbane council area without the full support of Brisbane City Council.

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Brisbane City Council has now taken over finalisation of the Brisbane Transport component of the report and passenger feedback will be reviewed and provided to council for its consideration as they develop their network plan.

Yours sincerely

A handwritten signature in blue ink, appearing to read 'Scott Emerson', with a long horizontal flourish extending to the right.

Scott Emerson MP

Minister for Transport and Main Roads