



The Honourable Scott Emerson MP
Minister for Transport and Main Roads

Our ref: PET 13076

Your ref: 10.4 Petitions

24 NOV 2014

Mr Neil Laurie
The Clerk of the Parliament
Parliament House
George Street
Brisbane Qld 4000

Level 15 Capital Hill Building
85 George Street Brisbane 4000
GPO Box 2644 Brisbane
Queensland 4001 Australia
Telephone +61 7 3237 1111
Facsimile +61 7 3224 2493
Email tmr@ministerial.qld.gov.au
Website www.tmr.qld.gov

Dear Mr Laurie

I refer to a petition number 2333-14 lodged with the Legislative Assembly by Ms Ros Bates, Member for Mudgeeraba on 29 October 2014 requesting changes to bus routes 748 and 750.

Changes to bus routes 748 and 750 were implemented as part of the South East Queensland Bus Network Review. Key drivers for the review were to ensure that the Government is using its available resources efficiently and remove duplication.

As an analysis of the bus route 748 services showed that patronage was extremely low when travelling to and from Mudgeeraba and did not warrant the level of service provided, a reduction in their span of hours of operation was made to better match demand.

The primary focus for bus route 748 is to provide convenient access to local shopping destinations such as My Centre Nerang, Nerang Mall, Mudgeeraba Market Shopping Centre and Robina Town Centre. The service is timed to provide customers with easier transfers to other interconnecting services at these locations.

As such, reinstatement of the previous bus route 748 schedule is not being considered at this time.


In relation to bus route 750, this route was truncated at Robina rail station as the patronage recorded in the Mudgeeraba area was insufficient to warrant its continuation to the west of Robina. I can advise the changes were developed to address shortages in service availability and on time running issues in other areas of the Gold Coast and provide greater connectivity with other routes and transport modes, including the Gold Coast's new light rail service, G:link.

Residents of Mudgeeraba are able to use route 748 to transfer to route 750 at Robina rail station. I acknowledge that in some cases, customers may now need to transfer between services. This move away from the traditional single seat travel model is an approach adopted in many other cities incorporating multi-modal travel and is recognised as a necessary part of an improved, efficient and affordable public transport system.

Customers planning their journey or requiring transport information and assistance are encouraged to call the TransLink Contact Centre, available any time on 13 12 30. Alternatively, they can access the TransLink Journey Planner on the TransLink website at www.translink.com.au where they can type in their origin and destination address to ascertain the best travel options available.

I assure you that the Department of Transport and Main Roads will continue to monitor the performance of bus routes in the area to ensure they are providing an efficient and reliable service that meets the needs of the broader community.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Scott Emerson', with a long horizontal flourish extending to the right.

Scott Emerson MP
Minister for Transport and Main Roads