



## Minister for Transport and the Commonwealth Games

Our ref: PET 18298

Your ref: 10.4 Petitions

**18 JUL 2016**

Mr Neil Laurie  
The Clerk of the Parliament  
Parliament House  
George Street  
BRISBANE QLD 4000

Level 13 Mineral House  
41 George Street Brisbane 4000  
GPO Box 2644 Brisbane  
Queensland 4001 Australia  
**Telephone +61 7 3719 7240**  
**Emails** [transport@ministerial.qld.gov.au](mailto:transport@ministerial.qld.gov.au)  
[commonwealthgames@ministerial.qld.gov.au](mailto:commonwealthgames@ministerial.qld.gov.au)  
**Websites** [www.tmr.qld.gov.au](http://www.tmr.qld.gov.au)  
[www.dtesb.qld.gov.au](http://www.dtesb.qld.gov.au)

*Dear Neil*

I refer to a petition number 2601-16 lodged with the Legislative Assembly by Miss Verity Barton MP, Member for Broadwater on 16 June 2016 about installing a *go* card top-up machine at Paradise Point Newsagency.

Currently, TMR customers are able to access retail-based *go* card services at:

- 7-Eleven Sanctuary Cove (approximately 3.7 km from Paradise Point Newsagency)
- 7-Eleven Hope Island (approximately 7.8 km from Paradise Point Newsagency)
- *go* card top-up is available on board bus services on the Gold Coast

Customers have access to *go* card top-up services at Queensland Rail station ticket offices, rail, busway and light rail fare machines and on board non-Brisbane Transport buses. The *go* card top-up is also available by calling the TransLink Call Centre on 13 12 30, visiting TransLink website at [www.translink.com.au](http://www.translink.com.au), or by registering for the convenience of auto top-up which ensures customers always have credit to travel.

While there are no full service *go* card retail opportunities available at present, the Department of Transport and Main Roads (TMR) does conduct regular reviews of its retail network.

TMR can offer the Paradise Point Newsagency the option of joining its preloaded *go* card reseller network which would enable the Newsagency to purchase preloaded \$20 *go* cards at a discounted rate for sale to their customers. To register their interest to become a *go* card reseller, Paradise Point Newsagency are encouraged to complete the attached Expression of Interest form.

I trust this information is of assistance.

Yours sincerely

**STIRLING HINCHLIFFE MP**  
**Minister for Transport and the Commonwealth Games**

Enc (1)

# Expression of interest to become a TransLink retailer/reseller

I/We, wish to become a TransLink retailer. Please select the retailer type:

|                          |   |
|--------------------------|---|
| <input type="checkbox"/> | go card retailer (full services*)   |
| <input type="checkbox"/> | go card reseller (\$20 pre-loaded cards)  |
| <input type="checkbox"/> | Gold Coast <i>go explore</i> card reseller (1 day pre-loaded cards – Gold Coast only) |

\*Services include go card sales, top ups, refunds (conditions apply), ability to change expiry date (conditions apply), balance checks and history checks.

|   |  |
|---|--|
| Store name:   |  |
| Contact person:                                       |  |
| Contact number:                                       |  |
| Registered Entity Name*<br>(as shown on ABR website): |  |
| Registered Trading Name<br>(as shown on ABR website): |  |
| ABN:  |  |
| Street number:  |  |
| Street name:  |  |
| City/suburb:  |  |
| Postcode:   |  |
| Email address:  |  |
| Website (if applicable):                              |  |

\*Important note: Please ensure that the Registered Entity Name on this form is the same Entity Name you have registered with the Australian Business Register (ABR). You can check your Entity Name at [www.abr.business.gov.au](http://www.abr.business.gov.au).

Please provide details of the public transport facilities or places of interest i.e. hospital, university, tourism destination, shopping centre etc in close proximity to your business:

Do you have a retail shop front accessible to the public? Yes  No

Shop opening hours:

Please select payment options available to customers:

Cash  Eftpos  Credit card  Other (please specify)

**Please complete and email to [gocardreseller@cubic.com](mailto:gocardreseller@cubic.com) or fax to CTS Australia on 07 3232 1081.**

Cubic Transportation Systems (CTS) Australia is contracted by TransLink to manage the go card retail network.

TransLink Division is committed to protecting your personal information in accordance with the Information Privacy Act 2009.

The personal information collected will only be used for the management of go card retailer EOIs. For a copy of our Privacy Statement visit [translink.com.au](http://translink.com.au) or call 13 12 30.