



The Hon Dr Anthony Lynham MP
Minister for Natural Resources, Mines and Energy

Your ref A481055
Our refs CTS 20730/19

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Mr Neil Laurie
The Clerk of the Parliament
Parliament House
Cnr George and Alice Streets
BRISBANE QLD 4000

Dear Mr Laurie

Thank you for your letter of 22 August 2019, concerning petition No. 3075-19 received by the House on 20 August 2019 regarding allowing online public access at all times to the historical land valuations for all property/land in Queensland for a minimum of 10 years.

In response to the petition I advise that the Valuer-General has responsibility for providing statutory land valuations in accordance with the *Land Valuation Act 2010* (the Act). Annual valuations are issued before 31 March and take effect on the following 30 June for the purposes of local government rating, state land tax and rentals for state leasehold land. Valuation notices are issued to landowners and provide both the existing valuation and the new annual valuation for comparison purposes. The notices also include information on an owner's right to lodge an objection. The Act provides 60 days for an owner to lodge an objection against their valuation – this is an increase from the 45 days that was provided under the previous valuation legislation.

When the annual valuations issue, the Valuer-General is required by the Act to make unprotected valuation roll information publicly available for at least 60 days – this is consistent with the period allowed for lodging objections.

Landowners can access extensive online resources to assist them with understanding their valuation and the associated property market via the land valuation website (www.qld.gov.au/landvaluation) where they can:

- View and compare the land valuation for their property with those around them all year round by using the 'Find your annual land valuation' search tool.
- View more detailed, visual representation of land valuations also available via the Queensland Globe – again, this is available year round.
- View relevant residential sales that are available for 90 days after the issue of the annual valuation.
- Access detailed information about how land is valued under 'About statutory land valuations in Queensland'.
- Read more specific information about the latest annual valuation under '2019 annual land valuations'.
- Access information about objections, various concessions, deductions for site improvements and reviews.

- Download copies of the Valuer-General's property market movement report available back to 2010.

There are also a number of valuation related datasets available on the Queensland Government Open Data Portal (<https://www.data.qld.gov.au>) including –

- Historical trends in land valuations which show the overall percentage changes in statutory land values for each local government area (since the previous annual valuation) going back to 2002.
- Valuation Property Boundaries for Queensland which are updated fortnightly.
- Annual property valuation objections – Objection rates as a percentage of total valuations issued for the annual valuation in each local government area in Queensland going back to 2012 – it should be noted that Queensland continues to achieve some of the lowest rates of objections in Australia.

The Valuer-General continues to provide hard copy annual valuation display listings in local governments that have received an annual valuation to allow landowners to view hard copy information as well.

A call-centre specific to valuations is activated from the issue of an annual valuation and remains open for the duration of the 60 day objection lodgement period. The call centre staff are able to provide responses to many valuation related questions, however where more complex matters are raised, callers are referred to relevant valuation staff throughout the State who then make direct contact with the landowners to address their concerns.

Comprehensive landowner guides to objections are also available to assist landowners with the process of lodging objections. The guides provide details on relevant grounds and associated information to assist the owner with lodging an appropriate objection. This results in objections that contain more meaningful information which then assists the departmental valuer in assessing the objection and making a considered decision. Objections may be lodged online via the valuation objection lodgement system or in hard copy. The online system provides many benefits including automated lodgement confirmation and status tracking. Landowners are provided with ongoing support to assist with their initial decision to lodge an objection, to actual lodgement and continuing through the objection process.

Various property sales and valuation products are also available for purchase from the department's business centres (www.qld.gov.au/landvaluation). Fees for some of these products are regulated, however valuation roll information for particular land can be provided to the owner of that land at no charge.

I am confident that the valuation roll information, available in hard copy and online, is fair and transparent and provides landowners with substantial resources to assist in their understanding of statutory valuations in Queensland. The annual land valuations continue to be available via the online search tool and the Queensland Globe all year round and the availability of the information goes far above what is required by the Act.

I provide you with this response for tabling pursuant to Standing Order 125(3). Any enquiries regarding this response can be referred to Mr Simon Zanatta, Chief of Staff, on telephone 3719 7360.

Yours sincerely



Dr Anthony Lynham MP
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