



Queensland  
Government

## Minister for Transport and Main Roads

Our ref: PET 32832

Your ref: A445252

02 JUN 2019

Mr Neil Laurie  
The Clerk of the Parliament  
Parliament House  
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Dear Mr Laurie

I refer to petitions 3135-19 and 3088-19, lodged with the Legislative Assembly by Mr Michael Hart MP, Member for Burleigh on 15 May 2019 about a new bus service for Old Burleigh Town in Burleigh Heads.

The Department of Transport and Main Roads' (TMR) TransLink Division (TransLink) has assessed this request and advise that, due to impacts to existing passengers, safety and operational reasons, changes to scheduled urban bus routes to provide a service between Oyster Creek Drive, Burleigh Heads to Treetops Shopping Centre are not being considered at this time.

TransLink's scheduled urban services are authorised to operate on roads with a total kerb-to-kerb width of seven metres, necessary for both buses and vehicles to pass safely. With a width of only 3.35 metres, provision of bus services on Oyster Creek Drive, Burleigh Heads cannot be considered at this time.

It is noted that school-aged children from this area of Burleigh Heads have access to school services provided by Koala Koaches via the pick-up and drop-off location on Oyster Creek Drive. However, it is not possible to directly compare school and urban bus services suitability to utilise this street and stop due to different standards which are applied between these different services.

There are a number of other transport options which may provide an alternative for residents near Oyster Creek Drive.

- Council Cab assists older people over 60, and those with a disability, with travel to their local shopping centre. Each Council Cab trip costs \$2, or \$4 for a return journey, to the shops. It operates in most areas of the Gold Coast on allocated days. To check eligibility or book a cab, residents can telephone 131 008 or (07) 5521 0577.
- TransCord Community Transport Organisation provides transport for medical appointments, hospital visits, attending social groups and other activities. Residents can contact TransCord via telephone on (07) 5539 3733.

- OZcare offers community transport to shopping and social activity centres for a token cost per trip. Residents can contact OZcare via telephone on (07) 5583 7860
- TMR operates a Taxi Subsidy Scheme (TSS) to assist people with mobility restrictions and residents of Old Burleigh Town may be eligible for membership of the TSS. Specific benefits of the scheme include a subsidy paid by the Queensland Government of half the total taxi fare, up to a maximum subsidy of \$25, and access to subsidised taxi travel in other Australian states and territories. For further information and to determine eligibility, residents can access TMR's website at [www.tmr.qld.gov.au](http://www.tmr.qld.gov.au) or contact the TSS Unit via telephone on 1300 134 755 or by email at [tssu@tmr.qld.gov.au](mailto:tssu@tmr.qld.gov.au).

TransLink will continue to monitor changes in the community and demand for services between these two locations. It will also consider improvements to services in the future, where warranted and justified against competing public transport priorities across Queensland.

I trust this information is of assistance.

Yours sincerely



**MARK BAILEY MP**  
**Minister for Transport and Main Roads**