



Minister for Transport and Main Roads

Our ref: PET35120

Your ref: A512838

12 December 2019

Mr Neil Laurie
The Clerk of the Parliament
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Dear Mr Laurie

I refer to petitions 3242-19 and 3126-19 lodged with the Legislative Assembly by Mr Michael Crandon MP, Member for Coomera on 26 November 2019 about an upgrade to bus services between Ormeau and Coomera railway stations.

Currently, the catchment between Ormeau and Coomera railway stations is serviced by routes 721 and 722. In February 2019, the Palaszczuk Government funded an upgrade to route 722 to provide consistent hourly services with increased span of hours on weekdays and upgraded weekend services from two-hourly to hourly with an increased span of hours.

Patronage on route 722 has grown following the upgrade of these services. Based on go card data in November 2019, weekday average daily patronage had doubled from November 2018 levels and weekend demand has more than trebled with the introduction of more frequent services. However, while patronage on these routes has increased, it is also important to note that, on average, more than 50 per cent of capacity remains available on these services.

This demonstrates the additional funding to increase and improve services in this area is having a positive impact that meet the needs of the community. The Department of Transport and Main Roads is aware that growth continues in Ormeau, Pimpama and Coomera and, through its TransLink Division, actively monitors residential land use change and development across the northern Gold Coast.

As you will appreciate, TransLink receives many requests for additional bus services across South East Queensland. These requests must be considered and prioritised against the competing needs of the network as-a-whole and the levels of funding currently available. TransLink will continue to ensure future changes to services in the northern Gold Coast best meet the needs of the community.

I trust this information is of assistance.

Yours sincerely

A handwritten signature in blue ink, appearing to read 'Mark Bailey'.

MARK BAILEY MP
Minister for Transport and Main Roads