



Hon Glenn Butcher MP  
Minister for Regional Development and Manufacturing  
Minister for Water

Our ref: CTS 20523/23

Your ref: A1172240

27 November 2023

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Mr Neil Laurie  
The Clerk of the Parliament  
Parliament House  
BRISBANE QLD 4000

ClerksOffice@parliament.qld.gov.au

Dear Mr Laurie

Thank you for your letter of 20 October 2023 regarding petition 3980-23 received by the Queensland Legislative Assembly about Unitywater's sub-metering policy on the Village Green complex (Buderim).

The Queensland Government does not own Unitywater, nor does it have any representation on its board. Unitywater is a water service provider jointly owned by Sunshine Coast, Noosa and Moreton Bay Regional Councils that services these Council areas.

The matter raised in the petition reflects a policy of Unitywater. There is therefore no ability for the Queensland Government to intervene in a matter between Unitywater and the Village Green about Unitywater's sub-metering policy. I understand that Village Green and Unitywater have subsequently reached an agreement in relation to this matter, and I encourage the Village Green unit owners and the body corporate to continue to work with Unitywater to progress this going forward.

The Palaszczuk Government continues to deliver significant cost of living relief for Queenslanders. This includes several cost-of-living rebates and measures for water and electricity, including:

- \$120 Pensioner Water Discount.
- \$55 water bill discount delivered in late 2022.
- \$700 Cost of Living Rebate on electricity bills for vulnerable households, plus a further \$372 under the Queensland Electricity Rebate Scheme, bringing total rebates to \$1,072.
- \$550 Cost of Living Rebate on electricity bills for all other Queensland households.
- The Palaszczuk Government has kept bulk water prices affordable. On 1 July this year bulk water prices increased by just over 2%. That is well below inflation and an historically low increase. This is in contrast to bulk water prices increasing on average by around 12% per year between 2012 to 2015.

- On 2 August 2023, the Palaszczuk Government announced a South East Queensland Bulk Water Concealed Leak Remission Scheme to provide financial relief to customers facing large water bills as a result of a concealed leak. The remission scheme will provide a credit on the excess state bulk water charge of 100% for eligible pensioners and 70% for all other eligible customers.

I would like to thank the petitioners for raising this water sub-metering matter with me.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Glenn Butcher'.

**GLENN BUTCHER MP**  
**Minister for Regional Development and Manufacturing and**  
**Minister for Water**