



12 November 2002

Mr R Doyle
The Clerk of the Parliament
Legislative Assembly of Queensland
Parliament House
Alice and George Streets
BRISBANE QLD 4000

Dear Mr Doyle

I refer to your letter of 12 September 2002 forwarding a copy of a petition tabled in the Parliament on 3 September 2002 regarding the hours of operation by Caltex at the Benaraby Service Station.

The Environmental Protection Agency undertook monitoring on site following noise complaints. The results of the monitoring were presented to Caltex, who as a result submitted a voluntary Environmental Management Program (EMP) outlining how they could abate the noise nuisance generated at the service station / truck stop.

Caltex employed a noise consultant, who following a period of monitoring, also found that there was significant noise nuisance from this site. The consultant advised the company that compliance with noise nuisance laws could not be guaranteed even given the measures proposed in the EMP. Caltex have at no time disputed the veracity of the noise nuisance from this site, and consequently made the decision that given the noise sources involved the way to rectify the matter was to limit the hours of operation at the Benaraby site.

I trust this information is of assistance.

Yours sincerely

DEAN WELLS
Minister for Environment